

# BUILDING

## A STRONGER TOMORROW, TODAY

### 2020 CANADA CORPORATE RESPONSIBILITY HIGHLIGHTS

#### HELPING OUR CUSTOMERS REDUCE THEIR ENVIRONMENTAL FOOTPRINT

**5,000+**  
ECO PRODUCTS  
ONLINE AND  
IN STORE

**2025 TARGET:**  
100% of wood products purchased from a responsible source

**STATUS:**  
**80%** LUMBER  
**STATUS:**  
**22%** OTHER WOOD PRODUCTS



**2020 TARGET:**  
100% of indoor residential carpets and rugs are free of PFAS chemicals

**STATUS:**  
**100%**

**2022 TARGET:**  
100% of outdoor plants and pesticides are neonic-free, except for tree and shrub care

**STATUS:**  
**100%**

WE SUPPORT  
PRODUCTS  
WELL  
MADE  
HERE



#### SUPPORTING OUR ASSOCIATES AND COMMUNITIES

**\$16,000,000** INVESTED  
IN OUR COMMUNITIES SINCE 2016,  
INCLUDING **\$4,000,000** IN 2020  
OF WHICH **\$1.5M+** WAS INVESTED TO SUPPORT OUR  
ASSOCIATES AND COMMUNITIES DURING THE COVID-19 PANDEMIC

**\$469K** TO SUPPORT LOCAL ORGANIZATIONS + **\$241K** FOR COMMUNITY PANTRIES TO HELP OUR ASSOCIATES + **\$800K** BONUS DONATION DISTRIBUTED AMONG HERO ORGANIZATIONS

**300+**  
LOCAL  
NON-PROFITS  
SUPPORTED



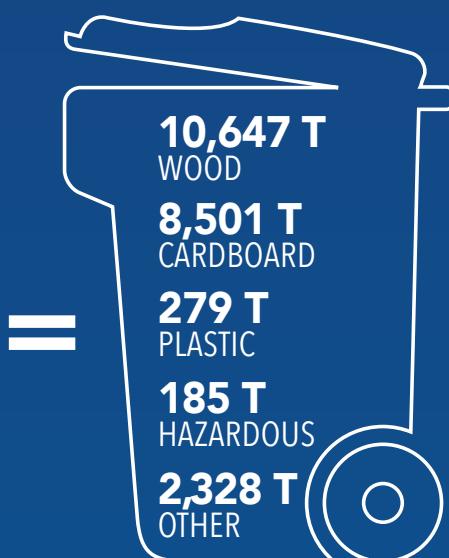
#### REDUCING THE ENVIRONMENTAL IMPACTS OF OUR OPERATIONS

**2025 TARGET:**  
75% of all waste recycled in corporate sites

**STATUS:**  
**42%**

**21,940**  
**TONS**  
RECYCLED  
IN 2020

**10,647 T** WOOD  
**8,501 T** CARDBOARD  
**279 T** PLASTIC  
**185 T** HAZARDOUS  
**2,328 T** OTHER



**OUR CORPORATE STORES RECYCLE PAINT, BATTERIES, AND LIGHTS**

**2,199 T**  
PAINT IN 2020



**98 T**  
BATTERIES IN 2020



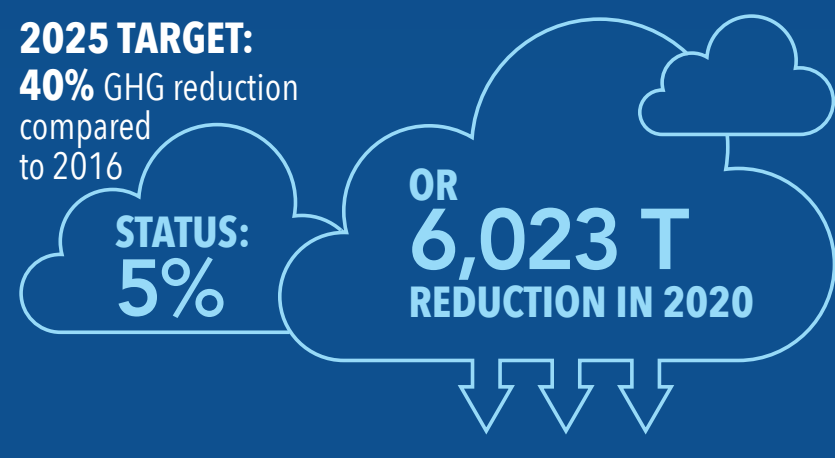
**77 T**  
LIGHTS IN 2020



**2025 TARGET:**  
40% GHG reduction compared to 2016

**STATUS:**  
**5%**

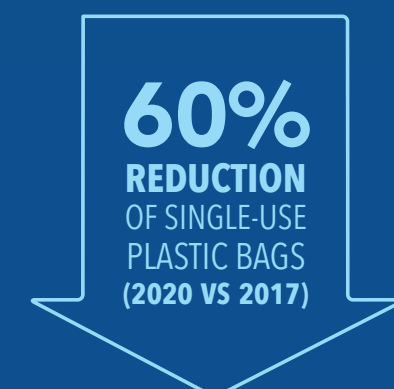
OR  
**6,023 T**  
REDUCTION IN 2020



**\$24M**  
INVESTMENT  
IN ENERGY  
EFFICIENCY  
IN 2019-2020



**60%**  
REDUCTION  
OF SINGLE-USE  
PLASTIC BAGS  
(2020 VS 2017)



**24M+**  
LESS PLASTIC  
BAGS IN THE  
ENVIRONMENT  
SINCE 2017



**\$185K+**  
FROM PLASTIC BAG  
FEES TO NATURE  
CONSERVANCY OF  
CANADA SINCE 2017



2020-2021  
RECOGNITIONS

